

Telford and Wrekin Council Corporate Carbon Neutral Action Plan (updated July 2026)

The Corporate Climate Change Carbon Neutral Action Plan reflects the Councils' priorities for climate change; to decarbonise the Council's activities, explore renewable energy feasibility, support communities in decarbonisation and build resilience against the impacts of climate change.

The Action Plan is a living document and is monitored and updated by the Climate Change Team on a regular basis. It is formally reviewed and reported to Cabinet as part of the annual Climate Change Report.

1 Adaptation			
	Action	Comments	Lead Area
1.1	Update the Corporate Risk Register annually.	The Adaptation Plan Cabinet report and accompanying Corporate Risk Register was formally adopted on 16/05/24. Risk register has been updated for 2026 and will continue to be updated annually moving forward.	Climate Change & Sustainability
1.2	Annual updates on the progress of the Adaptation Plan to be shared with Environment Scrutiny Committee.	The Adaptation Plan now forms part of a wider Climate Change report which will be presented to Environment Scrutiny Committee as part of its review of the overall plan.	Climate Change & Sustainability

Action		Comments	Lead Area
2 Affordable Warmth			
2.1	Explore a group buying scheme for domestic solar PV and battery storage e.g. Solar Together or a local alternative.	This is currently being promoted through the Future Ready Homes scheme, working in partnership with the Marches Energy Agency. Other options will be explored should they become available.	Climate Change & Sustainability / Strategic Housing, Employment & Infrastructure
2.2	Explore carbon reduction proposals for future NuPlace developments.	Donnington Wood Way: Focus consultants have been appointed to undertake a post completion assessment of energy usage in the Future Homes properties. This has been delayed to ensure all defects had been resolved in advance of the assessment being undertaken. Station Quarter: Denmark House apartments have been completed and handed over with all properties achieving an EPC B. The Enterprise Car Share scheme, which will see two short term hire cars being stationed to the rear of Denmark House, is in place to be rolled out alongside the first tenants moving in in July 2026 and will encourage behavioural shift away from car ownership.	Prosperity & Investment
2.3	Promotion of energy efficiency activities addressing fuel poverty for eligible residents through Telford Energy Advice (TEA).	Embedded in business-as-usual service delivery with regular monitoring by the Strategic Housing	Strategic Housing & Regeneration

Action	Comments		Lead Area
		Team. This is used to monitor challenges facing residents and shape information shared via communication campaigns and to shape any new grant opportunities.	
2.4	Develop support measures for residents most impacted by high energy rises but who fall outside the Government's definition of fuel poverty. This could include grants for renewable installations and insulation in conjunction with the Government's Great British Insulation Scheme (GBIS).	For Warm and Well, we have installed at 37 properties; this is almost exclusively a mix of windows and doors, but has been used for TRVs and other discretionary funding on occasion too. For Warm Homes Local Grant, year 1 (25-26) had 23 installations of a mix of measures, heavily involving Solar PV, windows and insulation top ups. There was 1 heat pump installed and 2 who had high heat retention storage heaters installed. For the second year of this programme, we have funding for approximately 45 properties.	Strategic Housing & Regeneration
2.5	Procure a second round of energy efficient lightbulbs to support vulnerable residents and those in fuel poverty.	5,172 LED bulbs have been distributed in 2025/26. signed up as distributors, with the last order being in April 2025. Since the scheme's inception in November 2022, a total of 22,384 LED bulbs have been distributed through 33 key community partners across the	Climate Change & Sustainability

Action	Comments	Lead Area
		borough to residents to support with the cost-of-living crisis. We will continue to engage with partners to evaluate a need for further orders.
2.6	To enforce the Minimum Energy Efficiency Standards on non-compliant landlords. Ensuring all private rented properties meet the minimum EPC rating.	Embedded in business-as-usual service delivery through the Private Sector Housing Team.
3 Biodiversity & Carbon Sequestration		
3.1	Explore use of green finance and accreditation in the management of TWC's open space which will also increase carbon capture and resilience.	BNG offsetting is still to be approved however mechanisms are being created should it be needed in the future. Currently at early stages of investigating suitability of Nature Towns and City accreditation for borough which would include more formalised strategic Green Infrastructure planning.
3.2	Developments to contribute towards the maintenance and/or extension of the borough's canopy cover (areas covered by trees) through various mechanisms to be defined through the Local Plan.	The emerging Local Plan has progressed through Examination in Public, with Main Modifications now consulted upon. While policies have evolved during plan preparation, the maintenance and enhancement of borough canopy cover remains a key theme throughout the Plan. The Vision establishes Telford and Wrekin as a "Forest Community" by 2040/41, with

Action	Comments	Lead Area
	a strong emphasis on retaining and expanding green infrastructure through new development. This is supported by Policy S2 (Nature Conservation), which requires development to protect, maintain and enhance biodiversity, and by Policy NE2 (Trees, Hedgerows and Woodlands), which seeks the retention, protection, management, and replacement of trees and woodland where necessary. The policy also requires developers to incorporate trees into scheme design using canopy cover data and woodland opportunity mapping, provide long-term management plans, and secure off-site planting where appropriate. In addition, Policy NE4 (Development Greening Factor) incentivises tree retention and new planting through a weighted scoring mechanism for major developments, with provision for off-site contributions to deliver green infrastructure enhancements, including tree planting, where on-site targets cannot be fully achieved. Together, these policies provide a robust framework to maintain and extend tree canopy cover across the borough through the planning process.	

Action	Comments	Lead Area
3.3	As LNRS is adopted by TWC, TWC to investigate funding opportunities to deliver climate beneficial projects on TWC land that align with LNRS priorities.	LNRS is now adopted and working with stakeholders to assist delivery. It will be used as evidence in both shaping BNG delivery and funding bids. Prosperity & Investment
3.4	Create and enforce a biodiversity net gain commitment for new developments such as trees and hedges.	This is now law. Changes are proposed to exempt smaller developments. Local Plan however encourages non-exempt major developments to deliver a target of 20% net gain. Plan also requires provision that aligned with LNRS and prioritization of in-borough delivery. Prosperity & Investment
3.5	Create and enforce green space requirements for new developments through development management.	Policy NE4 Development Greening Factor for major developments has made it through examination with minimal changes. It does not have the national greenfield premium but otherwise aligns with national system in NE's Green Infrastructure Framework. TWC is providing local guidance documents to assist developments in delivering local GI priorities. It also provides an option for developments to provide offsite benefits where onsite is not possible. Prosperity & Investment

Action	Comments	Lead Area
4 Borough Resources/Waste		
4.1	Promote and, where able, support circular economy initiatives through the added value commitments within the Waste Services Contract.	Further continued investment of £10k has been agreed via the Veolia Added Social Value fund for 2026/27. Engagement of these initiatives and education on food minimisation is delivered jointly with Veolia, Since April 2024 over 100 tonnes of waste has been rescued and reused. Supporting a number of local charities with the offer of taking the reuse items for their charity work and charity sales. Also offering internal drop ins for TWC staff who work with residents who may need items from reuse. Neighbourhood Services Contract Management and Performance
4.2	Reintroduce a food recycling service in council buildings with the potential to also engage schools.	Facilities Management update - Resources to implement are currently limited, however the position is subject to regular review. Waste Team update - Schools have control over which waste management provider they use. A full recycling service, including food, is offered to schools in Telford & Wrekin. Currently there are 6 schools signed up to food waste collections via our contract. It is not possible to confirm if / how many other schools have made their own arrangements. Neighbourhood Services Contract Management and Performance

Action		Comments	Lead Area
5 Corporate Catering			
5.1	Explore school catering options with the aim to make council-run catering services low-carbon.	Three vans are currently hired to deliver food to nurseries and the option of switching to three electric / electric-hybrid vans is currently being investigated. Lack of onsite charging remains a barrier and is being investigated.	Catering Group
5.2	Explore single-use plastic free alternatives in catering for cling film and disposable gloves.	Options are currently being explored with a supplier and samples have been ordered. Quality, practicality and cost to be assessed before moving forward.	Catering Group
6 Corporate Estate			
6.1	Identify and deliver one community or publicly owned renewable energy project (e.g. new solar farm, solar streets, mine water district heating).	Several options are currently being investigated.	Climate Change & Sustainability
6.2	Implement new power settings and usage controls on laptops, monitors and printers to reduce energy usage when not in use.	Controls in place for all Corporate MFD printers to enter sleep mode after 15 minutes of inactivity. Implementing power settings on laptops has been complex due to hybrid working and different working patterns of staff. This means a single power plan isn't appropriate or practical. Therefore, as part of the Windows 11 deployment; staff now have the option on how to manage their own power settings.	Information and Digital Technology (IDT)

Action	Comments	Lead Area
		The default inactivity timeout is set to 600 seconds, this ensures that from a security perspective the screen lock is initiated and any set power plans would also be initiated.
6.3	Explore new opportunities to improve the energy efficiency of the council's Property Investment Portfolio (PIP).	Progress on energy efficiency improvements at Euston House has been explored; however, implementation has not been taken forward at this stage due to the funding requirements associated with the installation and the limited direct benefit to the Council in its role as landlord. Alternative delivery models, including proposals from an energy provider, were assessed but did not offer an acceptable level of financial risk. Opportunities to improve the energy performance of the Property Investment Portfolio continue to be considered. As part of this approach, the Council is currently undertaking an extension to a larger industrial unit at Hortonwood 45, with photovoltaic (PV) panels being incorporated within the project scope and build cost.
6.4	As part of the wider Levelling Up Fund-funded project to install LED lightning, solar panels, air source heat pump and upgraded thermal fabric to Telford Theatre, subject to survey.	The project design team have incorporated low power LED lighting, the reuse of existing PV and a thermal specification that goes beyond building regulation standards to increase the energy performance of the new Telford Theatre building.

Action	Comments	Lead Area
		Following the demolition of the former Oakengates nursery and auditorium, a revised construction timeline will be released in summer 2026, alongside the expected new opening date for the theatre.
6.5	Ercall Wood School (extension) to include LED lighting solar PV and upgraded thermal fabric.	Works completed in 2025/26 and included; upgraded thermal fabric; Solar PV; LED lighting; and EV chargers. Building handed over and in operation.
6.6	Investigate measures to improve energy efficiency at Unit 10 Horsehay (The Skills & Enterprise Hub).	Investigations ongoing to find funding sources to progress the project.
6.7	Captain Matthew Webb Swimming and Fitness Centre to be designed and constructed with sustainability at its core, incorporating low carbon technologies to reduce operational carbon emissions.	The project is designed with sustainability at its core, focusing on low energy consumption and zero carbon emissions, aligning with the Council's carbon neutrality target. The Dawley area, identified as having the highest unmet demand for swimming provision, was chosen after a thorough site review. Building currently under construction. Expected handover date July 2027.

Action	Comments	Lead Area	
6.8	Work with the Midlands Net Zero Hub (MNZH) to develop next phase of improvement works to key operational buildings.	Discussions ongoing to investigate feasibility of a shared heat network between several key operational buildings. Application has been submitted to HNES for feasibility study funding to progress these works. Application outcome expected to be received in early Autumn 2026.	Climate Change & Sustainability
6.9	Ensure the roll-out of new Council staff laptops is done sustainably.	Complete. New laptops (purchased in 2025) are all CO2 Offset and carry the Lenovo sticker to show this. As part of that delivery, we went for multi-ship devices - this meant that instead of one laptop or PC per box we had multiple, reducing packing materials. Where possible we used more sustainable shipping (such as rail or boat).	Information and Digital Technology (IDT)
6.10	Reduce paper usage in Council Office Buildings	Complete. To help reduce paper use, we reduced the number of MFD printers we have across our main buildings; reducing the overall fleet from 56 to 38.	Information and Digital Technology (IDT)
6.11	Continued improvement of energy efficiency and installation of renewable energy across core buildings	As part of the Council's wider decarbonisation programme, a series of building and energy appraisals are currently being undertaken to identify opportunities to improve energy efficiency and increase the use of renewable energy across the Council's core estate. Sites currently being investigated include Southwater Energy Centre, Telford Ice Rink, and	biT / Climate Change & Sustainability

Action	Comments	Lead Area	
		Granville House. The outcomes of this work will inform future investment decisions and the development of a prioritised programme of actions.	
6.12	Ensure infrastructure is in place for future renewables on Council assets	We continue to work with NGED and NESO to resolve connectivity issues in Telford.	Climate Change & Sustainability
7 Highways & Transport			
7.1	Install charging points for electric vehicles at Darby House.	Further to grid reinforcement, 5 charging points will be installed as part of the Councils ongoing electrification of its fleet.	bIT
7.2	Develop and implement a Corporate Travel Plan minimising car travel for staff commuting and between offices.	Car club trials continue and electric vehicles are being considered depending on viability. HR to consider wider policy elements.	Strategic Transport & Highway Network Management
7.3	Deliver a borough-wide EV charging infrastructure programme through implementation of the Council's Electric Vehicle Strategy, including procurement of a multi-partner framework and deployment of up to 140 charging points across	The procurement of an electric vehicle framework and deployment across car parks in Telford and Wrekin took place in 2023 and Believ was appointed in 2024.	Strategic Transport & Highway Network Management

Action	Comments	Lead Area
	Council and third-party owned car parks, maximising external funding opportunities.	Deployment is ongoing. 63 EV charge points (126 sockets) are now live. An additional 13 EV charge points (26 sockets) are installed and waiting to be commissioned and a further 19 EV charge points (38 sockets) are in planning stages.
7.4	Local EV Infrastructure scheme	The consortium has completed procurement. Notification of the winning bidder is expected shortly. It is anticipated the first on-street EV charge points would be installed from late 2026 / early 2027 and then rolled out over a five-year period to 2031/32. The contract would operate for 15 years.
7.5	Review the Council's Fleet Services to ensure optimum efficiency and carbon reductions.	Review being undertaken to maximise utilisation of existing fleet to identify efficiencies and support a business case for further replacements with battery electric vehicles. To be completed by March 2027.
7.6	Improvements to bus and rail services through the development of the Local Transport Plan.	Patronage growing with the new contracts 21% higher than under the
		Strategic Transport & Highway Network Management

Action	Comments	Lead Area
		previous contract in the same time frame.
7.7	Improvements to cycling and walking routes as well as a review of the Local Transport Plan to include a new Walking and Cycling Strategy.	Local Transport Plan is currently under review. The Oakengates to town centre scheme is complete.
7.8	Explore the provision of a 100% renewable fast charging electric vehicle forecourt.	Council will continue to support developers to bring forward EV charging forecourts were applicable.
7.9	Identify where natural flood management approaches and Sustainable Drainage Systems (SuDS) can be used to increase carbon sequestration.	This work continues to be considered on an opportunity-led basis, as there is currently no dedicated budget available to support a more strategic programme of Natural Flood Management (NFM) or Sustainable Drainage Systems (SuDS) measures aimed at increasing carbon sequestration.
7.10	Explore public car share schemes for residents such as Co Wheels Car Club.	Linked to 7.2, internal trial ongoing.
7.11	Increase the Councils use of batter electric vehicles as part of its corporate fleet	2 electric buses purchased, working with Arriva to ensure charging infrastructure is ready, once complete they will be in service on our supported routes.

Action	Comments	Lead Area
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8 Investment and Business			
8.1	Introduce training and skills provision for industrial decarbonisation - including carbon literacy training, engagement with providers and specific apprenticeship schemes including the Retrofit Academy.	Training is now provided through Telford College.	Inward Investment and Business Support
8.2	Support for the Telford Sustainability and Energy Cluster.	TSEC held a conference in February 2026 regarding unlocking environmental sustainability and social value through procurement. Further events are being planned.	Inward Investment and Business Support
9 Planning Policy			
9.1	Use the review of the Local Plan to develop robust policy that supports and promotes a move to carbon neutrality. This includes consideration of how development will need to adapt to the impacts of climate change and promotes opportunities to maximise carbon sequestration in the future.	The Local Plan is now undergoing it's final round of consultation (Main Modifications) following the plan being submitted to the Planning Inspectorate and being subject to Examination in Public earlier in the year.	Strategic Planning
9.2	Investigate alternative ways to provide guidance to developers following the removal of Supplementary Planning Documents (SPDs) from the National Planning Policy Framework, including how the existing Climate Change SPD can be reviewed and updated given that new SPDs can no longer be adopted.	Initial investigations underway.	Strategic Planning

Action		Comments	Lead Area
10 Plastic Free			
10.1	Review single-use plastic used in the Council's procurement processes.	Climate change and environmental criteria are incorporated into procurement processes through supplier evaluation and contract documentation. The Council continues to review opportunities to strengthen oversight of supplier environmental performance, including approaches to reducing single-use plastics across the supply chain.	Place Based Commissioning, Procurement & Brokerage
10.2	Achieve plastic free accreditation for the borough by end 2027 (potentially first local authority to do so).	The Council remains an active member of the Plastic Free Taskforce and continues to work collaboratively with partners to progress the borough's ambition to achieve Plastic Free Community accreditation. Progress has been made in raising awareness and securing commitments from many local organisations, with ongoing activity focused on increasing participation and meeting the remaining accreditation requirements.	Climate Change & Sustainability
10.3	Review single-use plastic used in our Care sector: first aid / medical equipment, disposable aprons, vinyl/latex gloves are not widely recyclable – research and replace with sustainable alternatives where possible.	Sustainable alternatives to single-use plastics used within care services have been reviewed; however, for a number of clinical and care-related products, suitable alternatives remain limited or are not currently cost-effective. Opportunities to reduce environmental impacts continue to be	Adult Social Care

Action	Comments	Lead Area	
	explored, including engagement with suppliers regarding refillable products and changes to service operations that reduce carbon emissions. Progress will continue to be monitored as new products and solutions become available.		
11 Communications and Engagement			
11.1	Explore employee discount or salary sacrifice schemes to support employees with buying energy efficient purchases such as solar panels / battery installations.	Our current benefits platform contract comes to an end this year, so we will be sourcing a provider who is able to offer an equivalent salary sacrifice car scheme covering hybrid and electric cars. There are no plans to incorporate solar panel or batter installation as this is not offered by benefits providers.	Organisational Development
11.2	Raise more awareness of climate change through events such as showcasing local food, stalls, speakers, activities and crafts etc.	Climate change awareness continues to be promoted through the Council's events programme, including the attendance of Marches Energy Agency at events in 2026, such as Spring into St George's Day, through its Telford & Wrekin Council funded Telford Energy Advice service. Shropshire Wildlife Trust also attends events, providing information on its climate change mitigation activities, including river catchment management initiatives designed to	Culture & Wellbeing Services

Action	Comments	Lead Area
	help reduce flood risk through natural processes. The events programme supports opportunities for residents to access local leisure and cultural activities within the borough, helping to reduce the need to travel further afield. Information promoting active travel and public transport options is also provided as part of event communications and visitor guidance.	
11.3	Develop and deliver an engagement programme for local schools, community groups, interest groups and residents to promote climate change and gauge ways to support/get involved with the Borough Partnership. Borough Climate Change Partnership event took place on Friday 31st October at the Park Lane Centre. Leading up to the event, several engagement sessions were held with the Communities Forum group to help them re-focus and identify actions important to their groups ahead of the conference. Both the sessions and the conference itself were well attended and useful to the participants.	Climate Change & Sustainability
11.4	Periodically hold a youth climate summit – as part of this promote and increase take-up of Eco-Schools programme. A second Youth Climate Summit is being planned for 2026/27.	Climate Change & Sustainability
11.5	Ensure that all employee benefits that would contribute to our carbon reduction and carbon offsetting targets are clearly identified in our employee benefits package. This will be a consideration when looking at potential providers of our next benefits platform. We will continue to offer salary sacrifice scheme for both bikes and electric cars.	Organisational Development

Action	Comments	Lead Area	
11.6	Continue to roll out climate change awareness across the council via Ollie and through management and leadership meetings.	Ollie course “Climate Change: An Introduction” is now live. Next phase is to consider rolling out Carbon Literacy training.	Climate Change & Sustainability
11.7	Arrange screenings of the National Emergency Briefing for members and staff and support local community groups who are arranging their own screenings.	Screenings are currently being planned.	Climate Change & Sustainability
12 Performance and Monitoring			
12.1	Investigate the inclusion of additional Scope 3 emissions in the Council’s baseline. This could be extended to include areas such as indirect emissions created by goods / services procured by the Council and those emissions as a result of waste generated.	We are currently looking at the feasibility of including further Scope 3 emissions as well as those already included in reporting.	Climate Change & Sustainability
12.2	Annually monitor & report on greenhouse gas emissions (CO2e) of the Council’s estate and services internally and publicly via corporate website.	Calculations for our 2025/26 carbon emissions are finalised. Please note water consumption emissions have been retrospectively removed due to lack of reliably accurate data. Six monthly reporting will continue during 26/27.	Climate Change & Sustainability
12.3	Re-establish a Council cross-working group to help support the ongoing review and monitoring of the plan.	This is currently being reviewed internally. Actions are led by individual services and reported on a rolling basis and for the annual reporting.	Climate Change & Sustainability